

寶血醫院 (明愛)
視像會診藥物送遞服務

1 藥物送遞服務

- 1.1 醫生處方的藥物會由第三方服務供應商提供送遞服務。閣下一經使用我們的藥物送遞服務，已默認授權我們的第三方服務供應商代表閣下從本院領取藥物。
- 1.2 收取藥物時，閣下需簽署收件單和授權書。
- 1.3 使用本送遞服務代表閣下確認並接受當中的風險。本院不會承擔任何直接、間接、附帶、特別、懲罰性或衍生性損害的全部責任，或因使用、獲得或延遲或未能使用我們的藥物送遞服務及/或向閣下提供的配藥及其他處方項目解釋服務（包括我們第三方服務供應商所提供的服務）而導致的利潤或收入損失承擔任何責任。

2 預計送達時間

- 2.1 於星期一至五早上進行的診症，藥物將安排於當日送達。
- 2.2 如於星期一至五中午 12 時後才進行診症、或需運送至偏遠地區（例如：東涌），藥物則於下一個工作天運送。
- 2.3 不論任何原因（除了送遞服務的延誤外）導致藥物未能送達或簽收，藥物會被送回本院藥房，讓閣下隨後領取。已繳付的運費將不獲退還。

預計藥物送達時間

完成所有診症及繳費時間	藥物送遞時間
星期一至五早上	當日
星期一至五中午12時後	下一個工作天
運送較偏遠地區（例如：東涌）	

註：藥物送達時間或會因交通而受影響

**Precious Blood Hospital (Caritas)
Telemedicine Drug Delivery Service**

1 Drug Delivery Service

- 1.1 The delivery will be provided by third-party service provider. By using our Drug Delivery Service, you have authorized our third-party service provider to pick up your medication(s) from our pharmacy and deliver them to you for and on your behalf.
- 1.2 Upon the receipt of the medication(s), you will be required to sign a delivery note and an authorization.
- 1.3 By using our Drug Delivery Service, you acknowledge and accept that the use of our Drug Delivery Service (including those services provided by our third-party service provider) is at your own risk. To the fullest extent permitted by applicable law, we shall not be liable for any direct, indirect, incidental, consequential or punitive damage or for damages for loss of profit or revenue arising out of any use of, access to, or delay or inability to use or access of our Drug Delivery Service and/or counselling for the purpose of dispensing medicine and other prescribed items to you (including those services provided by our third-party service provider).

2 Delivery Schedule

- 2.1 For medical consultations completed in the morning of Monday to Friday, the medication(s) will be arranged for delivery within the same day.
- 2.2 For medical consultations completed after noon on Monday to Friday, or your delivery address falls into remote area (e.g., Tung Chung), the medication(s) will be arranged for delivery on the next working day.
- 2.3 In the event that a delivery agent arrives at your designated address at the agreed delivery time but is not able to make the delivery for any reason (other than due to the default of the delivery agent) including if you or your authorized person fails to turn up or collect the medication(s), the medication(s) will be returned to our Hospital for your collection and no refund of delivery fee will be made.

Expected Drug Delivery Time

After telemedicine & payment settlement	Drug delivery time
Mon – Fri (morning)	Same Day
Mon – Fri (after noon)	Next Day
Remote area (e.g. Tung Chung)	

Remark : Durg delivery time may be affected in condition of traffic delay.